

C1 SmartReady Suite

Platform Ownership and Release Assurance

SmartReady is the platform-ownership and release-assurance suite for ServiceNow. It validates that what ships to production is safe, performant, compliant, and properly licensed, connecting code-level findings to the IRM and GRC controls that asset and security tools cannot reach. SmartReady is read-only by design, so it surfaces findings, evidence, and suggested fixes without ever writing to your instance.

Core Capabilities

- **SmartGate.** A deterministic release gate that scans every change against 300+ best-practice rules and blocks production until criticals clear and a change request is linked.
- **SmartTriage.** AI calls each finding real or false positive with a confidence score, and shows the code with a suggested fix.
- **App Passport.** A certified production-ready stamp, a defensible record that a change set, including AI-built code, was assessed before deployment.
- **SmartReview.** Scheduled scans of scoped apps for exposed script includes, missing ACLs, and cross-scope risks.
- **SmartHealth.** Continuous monitoring of the full instance for platform-level risk that accumulates over time.
- **SmartLicense.** Tracks entitlements against actual usage to optimize ServiceNow spend.

Ideal For

- Developers and development teams building on ServiceNow
- Platform owners and admins responsible for instance health
- Implementation partners shipping client work
- Security and compliance leaders who need evidence
- Teams deploying AI-built applications to production

At a Glance

- Built on ServiceNow, native to IRM and the platform
- Read-only, never writes to your instance
- 300+ best-practice rules enforced
- AI-assisted verdicts, fixes, and evidence



Ship Safe

Every change is scanned against 300+ rules, AI confirms which findings are real, and nothing ships with unresolved criticals or a missing change request.



Watch Continuously

Scheduled scans of scoped apps and full-instance monitoring catch security and configuration risk as it accumulates, not just at release.



Prove and Govern

App Passport certifies a change set as production-ready, and Control Mapping turns findings into governed IRM evidence.

KEY USE CASES

- Gate every ServiceNow release so nothing reaches production with unresolved critical findings.
- Continuously monitor scoped apps and the full instance for security and configuration risk.
- Give AI-built applications a certified, production-ready record before they deploy.
- Turn code and platform findings into governed IRM evidence, and feed them into Armis for prioritization.

Why C1Secure

ServiceNow-Native

Built on the platform, working inside the tools and workflows your team already uses.

Read-Only and Low-Risk

Surfaces findings and fixes without ever writing to your instance or holding your data.

Practitioner-Built

The same release assurance C1Secure uses to ship its own ServiceNow products.

Ship faster, with confidence in what you build.

Platform ownership and release assurance, native to ServiceNow.

Ready to learn more?

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