C1 SmartStart for Security Incident Response
Automated Incident Response & SOC Operations

Rapid deployment of ServiceNow SIR automating intake, enrichment, prioritization, and workflows for consistent, audit-ready incident handling with faster containment and SOC coordination.

THE IMPACT

40-60%	50-80%	70%+
Less Manual Triage	Faster Containment	Documentation Savings

◼ Impact Summary

- 40-60% reduction in manual triage effort
- 50-80% faster containment and MTTR
- 70%+ reduction in evidence documentation overhead
- Fewer SLA breaches and escalations
- Higher SOC efficiency and reduced analyst fatigue

◼ Primary Use Cases

- Speed up triage with automated intake and enrichment
- Standardize incident handling with prebuilt playbooks
- Improve investigations with full cross-module context
- Produce audit-ready documentation automatically
- Improve SOC performance and MTTR visibility

Automated Intake

Automated incident intake, enrichment, and threat intel correlation for faster triage and fewer manual steps.

Playbook Response

Prebuilt playbooks for phishing, malware, unauthorized access, insider threats, and DDoS scenarios.

Cross-Team Visibility

Native linkage to VR, IRM, ITSM, and Change with SOC dashboards for unified investigation context.

KEY USE CASES

→ Automated incident intake with enrichment and threat intel correlation
→ Standardized response using prebuilt playbooks for common threat scenarios
→ Cross-module investigation context linking VR, IRM, ITSM, and Change data
→ Audit-ready incident documentation with complete evidence trails

Why C1Secure

SOC-Ready Fast

SmartStart deploys a production-ready SIR program faster than traditional implementations.

Playbook-Driven

Prebuilt playbooks standardize response for phishing, malware, unauthorized access, and more.

Full Context Response

Native linkage to VR, IRM, ITSM, and Change gives analysts the complete investigation picture.

Faster, standardized incident response on ServiceNow.
Pricing based on integrations, alert volume, and SOC maturity.

Ready to accelerate?
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