C1Secure

C1 SmartOps Foundation
Fully Managed ServiceNow Platform Operations

SmartOps Foundation provides complete operational management of your ServiceNow instance. You own the licenses. C1Secure runs the platform as your always-on platform team.

THE IMPACT

World-Class
Operations Without Hiring

Faster
Roadmap & Automation Delivery

Reduced
Incidents & Technical Debt

■ Key Use Cases

- No internal platform team requiring instant capacity
- Unstable or debt-heavy instance stabilization
- Growing backlog with continuous enhancements needed
- Risky upgrades managed with low-risk cycles
- Platform-wide SmartAI activation and enablement

■ Delivered Outcomes

- World-class operations without hiring
- Faster roadmap and automation delivery
- Stable, secure, high-performing instance
- Reduced incidents and technical debt
- Accelerated SmartAI adoption across modules

Platform Management
Full administration, architectural governance, workflow enhancements, and App Engine development with SmartAI-enabled builds.

Integration & Release
API management, MID Server oversight, upgrade lifecycle ownership, ATF validation, and clone strategy execution.

Optimization & Security
Performance tuning, security hardening, tech-debt remediation, data quality management, and monthly KPI dashboards.

KEY USE CASES

→ Organizations without an internal platform team needing instant operational capacity
→ Stabilizing unstable or technically debt-heavy ServiceNow instances
→ Continuous enhancement delivery for growing platform backlogs
→ Platform-wide SmartAI activation with managed enablement and governance

Why C1Secure

◆ Your Licenses, Our Team
You retain full platform ownership. C1Secure delivers the operations, architecture, and innovation.

■ End-to-End Coverage
Admin, dev, architecture, upgrades, integrations, and AI enablement all managed under one service.

■ Always-On Platform Team
Continuous delivery and support without the cost and complexity of building an internal team.

Complete ServiceNow platform operations as a managed service.
Scales by platform size, operational hours, SmartAI scope, and support tier.

Ready to accelerate?
info@c1secure.com | (404) 446-4496 | c1secure.com