## C1 SmartAI Issue Triage
# AI-Driven Issue Creation
## *& Remediation Guidance*

SmartAI Issue Triage transforms the issue lifecycle inside ServiceNow - automatically generating clear descriptions, remediation plans, and validation when controls fail attestation.

### THE IMPACT

| **Faster** | **Fewer** | **Stronger** |
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| Remediation Cycles | Clarification Rounds | Governance & Audit Readiness |

### ■ Key Outcomes

- Faster remediation with fewer clarification cycles
- Audit-ready issue documentation from day one
- Reduced compliance cycle time across programs
- Stronger governance and fewer audit findings
- Eliminated ambiguity in issue descriptions and plans

### ■ Ideal For

- Compliance teams managing attestations at scale
- Control and remediation owners
- GRC leaders seeking operational efficiency
- Organizations reducing issue backlog friction
- SmartDACM and SmartCompliance Suite users

### AI-Generated Issues

Automatically creates complete issue descriptions tied to failed controls with structured action plans.

### Remediation Validation

AI scores and validates remediation plans before submission, ensuring quality and completeness.

### Native Integration

Seamlessly injects AI analysis into ServiceNow Issue Management, aligned with SmartDACM and SmartCompliance Suite.

### KEY USE CASES

→ Automatic issue creation with structured descriptions when controls fail attestation
→ AI-validated remediation plans ensuring quality and completeness before submission
→ Accelerated resolution cycles with fewer clarification rounds between teams
→ Audit-ready issue documentation with full traceability across the remediation lifecycle

## Why C1Secure

### ◆ Eliminate Ambiguity

AI generates clear, structured issue descriptions and action plans removing guesswork from remediation.

### ■ Quality Before Submission

Remediation plans are validated by AI before they reach reviewers, reducing rework cycles.

### ■ SmartSuite Integration

Native integration with SmartDACM and SmartCompliance Suite for seamless issue lifecycle management.

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**AI-powered issue creation and remediation guidance.**

*Add-on within SmartCompliance Suite. Pricing varies by volume and integration depth.*

**Ready to accelerate?**

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