

C1 SmartTables

Unified, Governed Data for Every SmartApp

C1 SmartTables™ is the standardized, AI-ready data layer powering all C1 SmartApps. It replaces custom, inconsistent tables with a governed, version-aware model that maintains clean relationships across controls, risks, evidence, issues, policies, and entities. SmartTables improves data quality, accelerates development, strengthens auditability, and ensures every SmartApp operates on the same trusted dataset.

Core Capabilities

- Dynamic field inheritance across SmartApps
- Standardized schema + governance rules
- Version-aware records with full lineage
- Cross-module relationship mapping
- Framework overlays (FedRAMP, NIST, SOX, ISO, CMMC)
- AI-ready normalized datasets
- Performance-optimized architecture
- Multi-entity / multi-tenant support

Use Cases

- **Unified Data Layer** — one governed model across all SmartApps
- **Entity Governance** — consistent metadata for multi-tenant programs
- **Versioned Controls & Risks** — accurate lineage for audits & attestations
- **AI Mapping Enablement** — clean data for SmartPolicy/SmartCitation/SmartAuditor
- **Security Data Normalization** — structured schemas for vuln/threat ingestion

Key Outcomes

- Consistent, high-quality data across the SmartSuite
- Reduced engineering + maintenance overhead
- Stronger audit trails and lineage
- Faster SmartApp development
- Reliable datasets for automation and AI

Ideal For

- ServiceNow Architects & Platform Owners
- Developers building new SmartApps
- IRM, SecOps, Audit & Compliance teams
- Regulated or multi-entity environments



Pricing: Included with all C1 SmartProducts (core SmartCore component).