

C1 SmartStart for Third-Party Risk Management

Rapid deployment of ServiceNow VRM that automates vendor intake, tiering, assessments, scoring, and monitoring. Teams gain consistent evaluations and real-time visibility into cyber, privacy, financial, and operational vendor risks—replacing spreadsheet chaos with standardized, defensible oversight.

40–60% Faster

Assessment completion time

50–75% Less

Manual coordination effort

30–50% Faster

Remediation tracking

Core Capabilities

- Vendor intake and tiering
- Cyber/privacy/financial/operational scoring
- Prebuilt regulatory-aligned assessments
- Automated distribution + SLA tracking
- Monitoring dashboards and alerts
- Issue remediation workflows
- BCDR integration for critical vendors

Primary Use Cases

- Replace spreadsheet-based vendor oversight
- Enforce HIPAA/GDPR/PCI/ISO/SOX requirements
- Detect early vendor instability
- Track remediation with deadlines
- Provide executive portfolio insights

Standardized Intake

Consistent vendor tiering and evaluation criteria across all assessments

Portfolio Visibility

Real-time exposure tracking with automated alerts and monitoring dashboards

Compliance Ready

Lower compliance exposure with defensible, audit-ready vendor reviews

- 📌 **Positioning:** SmartStart delivers a fast, standardized, ServiceNow-aligned foundation for third-party risk—automating assessments, scoring, monitoring, and remediation. Typical pricing ranges from **\$XX,XXX–\$YY,YYY** based on vendor volume and assessment complexity.