C1 SmartStart for Policy & Compliance Management

Rapid, scalable deployment of ServiceNow Policy & Compliance that replaces spreadsheets and email chains with automated governance, linked controls, and real-time dashboards. Organizations gain a scalable foundation with full traceability across policies, controls, and evidence—delivering weeks-to-days deployment acceleration and 40–60% less audit prep time.

Standardized Governance

Policy lifecycle from draft to publish with automated attestations and notifications

Centralized Controls

Unified control library with NIST/ISO/HIPAA/PCI/SOX framework alignment

Real-Time Visibility

Compliance dashboards and posture views with complete audit traceability

Core Capabilities

- Policy lifecycle management with attestation workflows
- Control library setup and regulatory mapping
- Issue/exception workflows with SLAs
- Automated attestation cycles
- Embedded training and enablement

Primary Use Cases

- Replace manual policy governance
- Build unified control library
- Align multiple frameworks in one system
- Automate compliance attestations
- Govern issues with audit trails

40-60%

Less Audit Prep

Dramatic reduction in audit preparation time

30-50%

Faster Attestations

Accelerated attestation cycle completion

Days

Deployment Speed

Weeks-to-days implementation acceleration

Positioning & Value

SmartStart delivers a fast, standardized, ServiceNow-aligned foundation for modern compliance—providing automated governance, centralized controls, and complete audit traceability with optional AI enhancements. Creates an AI-ready compliance backbone with consistent governance across teams and major reduction in manual tracking.