

C1 SmartStart for Audit Management

Rapid, standardized deployment of ServiceNow Audit Management that replaces spreadsheets and emails with automated planning, fieldwork, evidence collection, and remediation tracking. Delivers a centralized, scalable, audit-ready environment aligned to internal audit standards.



Standardized Planning

Risk-based audit planning with automated workflows



Evidence Automation

Automated evidence requests with ownership tracking



Centralized Documentation

Workpaper templates and fieldwork standards



Remediation Oversight

Issue management workflows with SLA tracking

Core Capabilities

- Annual audit plan and universe setup
- Scoping workflows and engagement structures
- Automated evidence tasks with tracking
- Findings and observations management
- Dashboards for audit status and risk coverage
- Embedded training and best-practice configuration

Primary Use Cases

- Replace spreadsheet-driven audit programs
- Automate evidence collection coordination
- Standardize fieldwork and workpapers
- Govern issue remediation and escalations
- Deliver real-time audit reporting

40-60%

Faster Cycle Time

Accelerated audit completion

50-70%

Reduced Coordination

Less manual effort required

100%

Audit Readiness

Defensible oversight foundation

Positioning: SmartStart provides a fast, consistent, ServiceNow-aligned audit foundation—centralizing planning, fieldwork, and remediation while enabling stronger governance. AI-driven analytics and continuous audit capabilities can be added as programs mature. Typical pricing ranges from **\$XX,XXX-\$YY,YYY** depending on audit volume, evidence complexity, and integration scope.