

C1 SmartOps DevFlex

Managed ServiceNow Development & Release Acceleration

SmartOps DevFlex delivers a fully managed ServiceNow development and release capability powered by SmartBuild Studio. C1Secure becomes your on-demand DevOps engine—building workflows, apps, integrations, and SmartAI features while SmartBuild Studio provides automated update-set intelligence, dependency mapping, and documentation. DevFlex accelerates innovation, reduces technical debt, and removes the need to hire or manage internal developers.



Managed Development

Fully managed ServiceNow bench with admins, devs, and architects delivering continuous workflows, catalog items, and App Engine apps.



SmartBuild Studio

Automated update-set parsing, dependency detection, and audit-ready release artifacts with SmartAI-powered acceleration.



Rapid Delivery

Configurable sprints or continuous agile cycles with transparent reporting on velocity, impact, and roadmap execution.

Key Use Cases

- No internal development capacity
- Large backlogs & slow delivery
- Rapid workflow/App Engine builds needed
- High release risk & dependency issues
- Technical debt remediation

Measurable Outcomes

- Faster delivery & higher velocity
- Reduced dev cost & staffing burden
- Lower release-related incidents
- Clear change visibility
- Accelerated innovation

 **Ideal For:** Organizations needing scalable ServiceNow development, platform owners with growing backlogs, and CIOs/IT leaders wanting predictable, low-risk delivery. **Pricing:** Depends on monthly development capacity, modules supported, SmartBuild Studio tier, and release governance needs.