

C1 SmartForms

Dynamic, Schema-Driven Forms for ServiceNow



Schema-Driven

Forms automatically adapt fields, validation, and visibility based on SmartCore metadata, user role, and object type.



Framework-Aligned

Embedded validation for FedRAMP, CMMC, SOX, PCI, and ISO ensures compliance-ready data entry.



Zero-Script Config

Reusable across all C1 SmartApps with unified UX powered by metadata-driven automation.

Key Use Cases

- **Control Attestations** – Auto-expose fields based on control type and evidence requirements
- **FedRAMP POA&M** – Dynamically generate required data fields with built-in validation
- **Risk Assessments** – Show scoring/mitigation fields only when contextually relevant
- **Audit Evidence** – Enforce metadata requirements and correct evidence types
- **Entity Onboarding** – Adjust fields by tier, geography, and regulatory exposure
- **Issue Remediation** – Display remediation or RCA fields only when applicable

Business Outcomes

- Faster, guided data entry with **fewer errors**
- Consistent UX across all SmartApps
- Reduced configuration and maintenance effort
- Audit-ready data quality and lifecycle enforcement
- Accelerated deployments for IRM, SecOps, and SmartDACM workflows

 **Pricing:** Included as part of applicable C1 SmartProducts (SmartCore component)

ServiceNow Platform Owners

Eliminate manual form configuration and reduce technical debt

GRC / IRM Leaders

Ensure consistent, compliant data across all governance workflows

SecOps & Audit Teams

Streamline evidence collection with framework-aligned validation

Enterprise Architects

Deploy scalable, metadata-driven forms across multiple C1 SmartProducts