

C1 SmartCore

The Unified Foundation Behind Every C1 SmartProduct

Overview

C1 SmartCore is the standardized, scalable foundation that powers all C1Secure SmartApps. It unifies data structures, forms, workflows, and compliance logic across the entire SmartSuite, reducing engineering effort and ensuring consistent, high-quality behavior on ServiceNow.

Key Value Points

- Standardized architecture for all SmartProducts
- Faster development with reusable components
- Lower maintenance and technical debt
- Built-in auditability and lifecycle consistency

Core Capabilities

- **SmartTables:** unified data structures for requests, tasks, evidence
- **SmartForms:** consistent, dynamic UI framework
- Shared workflow modules (approvals, tasks, notifications)
- Embedded compliance logic (timestamps, audit metadata)
- Cross-product interoperability with shared models

Primary Use Cases

- Accelerating SmartApp development
- Ensuring consistent UX across products
- Reducing maintenance overhead and upgrade effort

Impact Summary

40–60%

**Faster
Development**

Reduction in
development cycles

50–70%

Less Duplication

Reduction in
duplicated workflows

 **Positioning:** SmartCore provides the unified architectural backbone that makes every C1Secure SmartApp faster, more consistent, and easier to maintain.