C1 SmartBuild Studio

From XML to Actionable Change Intelligence

Overview

SmartBuild Studio turns raw ServiceNow update sets into fully visualized, auditable change intelligence. Upload an XML file and instantly see parsed components, relationships, documentation, and dashboards—saving 8–12 hours per sprint and reducing rework by up to 60%.

Key Value Points

- X-ray visibility into every component & dependency
- Automated parsing + documentation
- Faster onboarding & debugging
- Stronger governance and audit readiness
- AI-ready structured metadata

Core Capabilities

- Drag-and-drop XML ingestion (single or batch)
- Parses 14+ component types (BRs, Script Includes, Flows, UI Actions, etc.)
- Dependency + relationship mapping
- Central Component Registry
- Auto-generated documentation (KB-ready)
- Dashboards for change risk, trends, and complexity
- Integrates with SmartBuild Agile & Fusion

Primary Use Cases

- Pre-deployment review & risk assessment
- Developer onboarding
- Faster debugging & triage
- Audit/ITGC documentation
- Architecture hygiene & reuse identification

Impact Summary

8-12

Hours Saved

Per sprint

40%

Faster Onboarding

New developers

60%

Debugging Reduction

Time savings

Positioning: SmartBuild Studio replaces manual XML review with automated change intelligence—giving ServiceNow teams the visibility, documentation, and governance they've never had before.