

C1 SmartAgile

AI-Enhanced Sprint Planning & Delivery for ServiceNow Teams

Overview

C1 SmartAgile standardizes, automates, and enhances Agile delivery inside ServiceNow. It improves sprint planning, boosts story quality, predicts capacity, and automates reporting – giving teams consistency, speed, and leadership-ready visibility without adding new tools.

Key Value Points

- Faster sprint planning & automated reporting
- AI-driven prioritization & capacity forecasting
- Standardized Agile practices across all teams
- Higher story quality & reduced rework
- Real-time visibility for PMO & leadership

Core Capabilities

- Automated sprint setup & closure
- SmartChecklist-driven sprint execution
- AI-assisted story descriptions & acceptance criteria
- Priority & capacity recommendations
- Real-time dashboards (burndown, blockers, velocity)
- Cross-team program visibility & leadership summaries

Primary Use Cases

- Backlog prioritization & sprint planning
- Standardized Agile delivery across teams
- Automated sprint reporting
- Improving story clarity & reducing defects
- Multi-team program visibility

Impact Summary

40–60%

Faster Sprint Planning

25–45%

Reduction in Rework

80–90%

Less Manual Reporting

10–20%

Better Sprint Completion

Positioning

SmartAgile brings automation, AI, and governance to Agile delivery inside ServiceNow – improving predictability, story quality, team alignment, and leadership insight.