

C1 SmartPrescriptive Issues Notification & Resolver

Automated, risk-based remediation inside ServiceNow that centralizes issue detection, prioritization, routing, and resolution across IRM, VR, SecOps, and Audit. AI-driven scoring identifies highest-impact issues while policy-based playbooks guide owners through required remediation steps with evidence, approvals, and deadlines.

AI-Driven Prioritization

Intelligent scoring by impact, severity, and recurrence patterns

Automated Routing

Smart ownership assignment and prescriptive playbooks

SLA Enforcement

Dynamic notifications and escalations maintain performance

Unified Governance

Single lifecycle across IRM, VR, SIR, Audit, and Exceptions

Key Outcomes



Triage Reduction

Less manual workload



Faster Cycles

Accelerated remediation

Fewer SLA breaches, stronger audit posture with complete traceability, and consistent remediation across compliance, risk, and security domains.

Ideal For

- IRM & GRC programs
- SecOps & Vulnerability teams
- Internal Audit functions
- IT operations & system owners
- ServiceNow platform teams

 **Pricing:** Fixed-price SmartStart with modular add-ons for AI remediation intelligence, dashboards, and domain integrations.