C1 SmartControl Subscriber Model

SmartControl Subscriber centralizes control governance in ServiceNow IRM, enabling systems, business units, and tenants to inherit controls, mappings, evidence requirements, and monitoring logic from one authoritative library. This eliminates redundant maintenance, prevents drift, accelerates framework updates, and reduces control upkeep effort by 50–70% across the enterprise.

Centralized Library

Single authoritative control source with automatic multi-tier inheritance across enterprise divisions, business units, applications, and tenants.

Cross-Framework Mapping

Harmonize ISO, HIPAA, SOX, NIST, and PCI standards with system-level overrides and full traceability.

Real-Time Updates

Cascading changes with impact analysis, drift detection, and exception monitoring across all subscribers.

Key Use Cases

- **Enterprise Standardization:** One library eliminates drift across all systems
- **CSP Inheritance:** FedRAMP/NIST baselines cascade to customer tenants instantly
- **Evidence Reuse:** Upload once, apply everywhere applicable
- **Rapid Onboarding:** New apps inherit controls in minutes

Measurable Outcomes

- **50–70%** reduction in control maintenance effort
- **60–80%** faster framework updates (e.g., Rev5)
- **40–60%** faster system onboarding
- Significant audit prep and evidence reuse savings

Ideal For: Enterprises with multiple systems/BUs, CSPs with multi-tenant environments, organizations harmonizing multiple frameworks, and IRM program owners seeking governance standardization. Pricing varies by subscribers, framework coverage, and complexity.